



# Housekeeping Team Member Recruitment Information Pack April 2026

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# Welcome to Yorkshire Sculpture Park



**Kevin Rodd, Interim Director**

As Interim Director my role forms part of the Executive team. I work closely with the Heads of Departments to oversee the business functions of the organisation and business planning, which include Trading, Visitor Experience, HR, Development, Estates, IT and Finance.

I first visited YSP in the 1980s when a close family friend was installing the Access Sculpture Trail. This sparked my interest in art and especially landscape art and I would frequently return to YSP to see it's development and expansion. My career took a finance and administration route, most recently being the Chief Operating Officer for Oxford University's Gardens, Libraries and Museums but I was fortunate to join YSP in 2023. I'm passionate about YSP's mission to create meaningful and enjoyable cultural experiences in a unique environment, inspiring everyone to enjoy and engage with art, nature and creativity.

I hope that after reading this pack you feel inspired to apply to join the YSP team!

# About the team



## **Bryony Sharpe, Visitor Welcome & Ticketing Manager**

In my role, I oversee key aspects of the visitor experience, with a strong focus on visitor welcome, the admissions process, and overall visitor engagement. As part of the duty management team, along with Andre and Helen, I help ensure the seamless day-to-day operation of the site while maintaining high standards of service and safety.

Alongside our Visitor Experience Team, I am also responsible for managing and supporting our team of visitor experience volunteers, cultivating a welcoming and motivating environment that empowers the team to deliver an exceptional experience for all visitors.

In addition to operational leadership, I contribute to the development and implementation of visitor experience strategies, helping to create engaging, inclusive, and memorable interactions that encourage visitors to explore everything we have to offer and hopefully keep coming back for years to come.

The visitor experience team is a wonderful team to be a part of. We look forward to meeting you.



## **Diane Drumgoon, Housekeeping Manager**

I joined YSP in 2019 as they opened the Weston building in March ready for Mother's Day. I initially started at YSP part time and I loved it. The people and the views alongside the cleaning, resulted in me leaving my role as a cook and cleaner at a primary school and inspired me to work here full time. In March 2023 I moved into this role as the Housekeeping Manager.

My role is to manage the Housekeeping Team, making sure everyone is fully trained to succeed in their role, to maintain the highest standard and to look after everyone's welfare.



## **Beverley Walker, Housekeeping Supervisor**

Responsible for the smooth running and effective delivery of the cleaning service across YSP working in collaboration with the Housekeeping Manager.

# About the role

## Our Purpose

Founded in 1977, Yorkshire Sculpture Park (YSP) is a registered charity (1067908) and accredited museum, based in Wakefield, West Yorkshire. The Park is an established leading international destination for sculpture, inspiring everyone to enjoy and engage with art, nature, creativity, and our shared humanity. YSP presents work by world-renowned artists, including Barbara Hepworth, Henry Moore, Damien Hirst and Elisabeth Frink. Since opening, YSP has worked with over 1,000 artists from more than 40 countries.

YSP is set within a Grade II listed 500-acre historic landscape, registered by Historic England for its special interest and national significance and featuring woods, lakes, gardens and parkland. Ninety sculptures are sited in the landscape, with additional changing exhibitions, displays and events across three galleries and in the open air.

Our mission is to showcase exceptional art, creating meaningful and enjoyable cultural and learning experiences for everyone in a singular environment. To deliver this each year we welcome over 230,000 visitors and work with over 40,000 learners, including teachers and students from 800 primary and secondary schools, colleges and universities. Some participants will have their first art experience at YSP, and we provide the opportunity for young people to gain the nationally recognised Arts Award.

## Overall Purpose of the Role

Working as part of a team to provide a professional, efficient and effective cleaning service that enhances the appearance of the Yorkshire Sculpture Park and supports a healthy environment for all buildings both front and back of house.

## Key responsibilities

To maintain high standards to ensure all areas are as clean and tidy as possible at all times.

## Main Duties

- You will be responsible for all basic cleaning in public buildings, galleries, restaurant spaces, restrooms and staff areas across the YSP site.
- You will clean public areas and other rooms. Including damp mopping, sweeping, vacuuming, dusting, spot cleaning glass and windows, emptying waste bins.
- You will clean restrooms. Including restocking dispensers, emptying waste bins, cleaning and sanitising fixtures, cleaning mirrors, spot cleaning partition doors and walls, sweeping and mopping floors and cleaning toilets and urinals. You will set up stocks, maintaining cleaning equipment and supplies.

# About the role

- You will use specialist cleaning equipment and machinery, training will be provided.
- You will monitor and maintain sanitation and organisation of assigned areas.
- You will document and carry out routine inspections and maintenance activities.
- You will notify management of any occurring deficiencies or need for repairs.
- You will carry out deep cleansing tasks and special projects.
- You will assist other departments where needed to ensure optimum service to visitors and guests.
- You will provide a flexible and friendly approach to visitors and colleagues.
- You will ensure all YSP practices and procedures are always adhered to and comply with all YSP health and safety policies, COSHH practices and relevant government guidance as and when issued.
- You will undertake any other tasks within reason requested by your line manager.

# What we're looking for

## Employee Specification

### Essential

#### Knowledge, skills and experience required

- You will be a natural people person, keeping visitors and their needs at the front of your mind.
- You will be friendly and approachable.
- You will be relaxed and confident and someone who relishes talking to visitors and other staff.
- You will have a keen attention to detail.

### Essential

- You will have basic knowledge of general hygiene practices.
- Good knowledge of cleaning products and applications.
- You will be able to use a variety of cleaning equipment and products.
- You will have a flexible approach to work and enjoy working as part of a team and unsupervised.
- You will be reliable and punctual.
- Able to cope with the physical demands of the work.

### Desirable

- You will have some customer service experience.
- You will have some previous cleaning experience.

# What we're offering

## Terms of Employment

Contract:	Permanent, variable hour contract
Hours of work:	You will work a minimum of 7.5 hours up to a maximum of 37.5 hours per week, including bank holidays and weekends at the same rate of pay. Your working pattern will be weekends only with the possibility to pick up additional shifts as per business needs.
Salary:	£12.71 per hour
Holidays:	33 days pa, including bank/public holidays (pro-rata for part-time and variable hours). The leave year runs from 1st April to 31st March.
Probationary Period:	6 months
Notice Period:	1 weeks notice during probationary period, 1 months following completion of probationary period
Place of Work:	Yorkshire Sculpture Park, West Bretton, Wakefield, WF4 4LG
Benefits:	25 days holiday (with one additional day per year of service up to a maximum of 30 days)  EAP Scheme with Health Assured  All YSP employees are auto enrolled into a stakeholder pension scheme.  Free entry to YSP outside of working hours  Access to all exhibitions and exclusive briefings prior to public opening  20% discount in the retail outlets and 30% discount in the Kitchen Cafe and The Weston  Lunch meal deals in the Kitchen Restaurant  Free entry to The Hepworth Wakefield  Access to Yorkshire's Great Houses, Castles & Gardens  Corporate rates at a selection of local Hotels  Free bus travel for YSP employees travelling to and from the park on routes 96/06A/96B/96C and 97A upon presentation of your YSP ID card.  Free membership for the Company Shop Group.

# How to apply

Please complete the following forms stated below: -

YSP Application Form - including a personal statement to show your suitability for the role.

Equal Opportunities Monitoring Form

Please send your completed forms to [Recruitment@yosp.org.uk](mailto:Recruitment@yosp.org.uk)

The deadline for all applications in **midday, Sunday 19th April**